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certification, visit . In accordance with the Privacy Shield principles, Valve commits to resolve complaints about our collection or use of your personal information. EU and Swiss individuals with enquiries or complaints regarding our privacy shield policy should contact valve here first. If you have an unresolved privacy or data use concerns that we have not satisfactory addressed, please contact our U.S.-based third-party dispute resolution provider (. As explained in the Privacy Shield documentation (certain remaining claims that are not resolved in other ways may be subject to binding arbitration. In such a case, an arbitration option will be made available to you. The Privacy Shield principles describe Valve's liability for personal data it subsequently transfers to a third-party agent. Under the Principles, Valve will remain liable if third-party agents process the personal information in a manner inconsistent with the Principles, unless Valve proves that it is not responsible for the opportunity that gives rise to the damage. The Federal Trade Commission has jurisdiction over Valve's compliance with the privacy shield. 10. Additional information for users from California The CCPA gives California residents certain privacy rights regarding the personal data we collect. We are committed to respecting these rights and complying with the CCMa. The following explain these rights and Valve's practices regarding them. Right to know. Under the CCPA, you have the right to request we disclose to you what personal data we collect, use, disclose and sell. Right to request deletion. You also have the right to delete custom personal who are in our possession, subject to certain exceptions. Please note that your request for deleting data may affect your use of the Steam service in some cases, and we may refuse to delete information for reasons outlined in this Privacy Policy or as permitted by the CCPA. Other rights. The CCPA also gives California residents the right to opt out of selling their personal data. As described in article 5, we don't sell personal data and haven't done so in the last 12 months. You also have the right to receive knowledge of our practices at or before collecting your personal data. Finally, you have the right not to be discriminated against for exercising your rights under the CCMa. Exercise your rights. The primary way to access, manage, or delete your personal data is through the privacy dashboard, as described in article 6 of this policy. Customers can also delete their Steam account and associated personal data as described in section 6.3 of this Privacy Policy. If you cannot access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by equipping the form found at . To verify your identity, you must sign in with your Steam user account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, but before you provide access to, or delete any personal data based on a request received via email, we must verify your identity using the Proof of Ownership process described at . You may designate an authorized agent in writing or by a power of attorney to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof that you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. categories, sources, purposes and recipients of the data we collect. Over the preceding 12 months, we collected the categories of personal data described in section 3 of this Privacy Policy. The sources from which we collect personal data, and the purposes for which we collect and process them, are described in sections 2 and 3. Over the preceding 12 months, we disclosed for business purposes each of the categories of personal data with the categories of third parties as described in section 5. Review Date: July 28, 2020 Page 8 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for protecting your privacy, including, without limitation, the California Consumer Privacy Act (CCPA), the European General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Shield frameworks. 1. Definitions Wherever we talk about personal data below, we mean any information that self-identify you as an individual (Personally Identifying Information) or who may be indirectly linked to you by linking it to personally identifying information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the clients it relates to. Valve can share anonymous data, aggregated or not, with third parties. Other capitalized provisions in this Privacy Policy will have the meanings defined in the stool subscriber agreement (SSA). 2. Why Valve collects and processes Data Valve collects and processes personal data for the following reasons: a) where it is necessary for the execution of our agreement with you to provide a full game service and provide associated content and services; b) where it is necessary for compliance with legal obligations to which we are subject (e.g., our obligations to keep certain information in terms of tax laws); c) where it is necessary for the purposes of the legal and legal interests of Valve or a third party (e.g., the interests of our other clients), except where such interests are dominated by your prevailing legitimate interests and rights; or d) where you have given permission to it. These reasons for collecting and processing personal data determine and limit what personal data we collect and how we use them (section 3. below), how long we store it (section 4. below), what access to it (section 5. below) and what rights and other control mechanisms as a user are available to you (section 6. below). 3. The types and sources of data we collect 3.1 Basic account data when setting up an account. Valve will collect your email address and country of residence. You are also required to choose a username and a password. Providing this information is necessary to register a Steam User Account. During the setup of your account, the account is automatically assigned a number (the Steam ID) that is later used to reference your user account without directly exposing personal identifying information about you. We do not require that you provide or use your real name for setting up a Steam user account. 3.2 Transaction and Payment data To make a transaction on Steam (e.g., to purchase subscriptions for content and services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you must provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which will process Valve and transfer it to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Similarly, Valve will data for the same reasons from payment service provider. 3.3 Other data you explicitly submit if We will collect and process personal data you expressly provide it to us or send it as part of communication with others on Steam, e.g. This data includes: Information you post, comment, or follow in any of our content and services; Information sent by chat; Information you provide when requesting information or support from us or buying content and services from us, including information necessary to process your orders with the relevant payments dealer or, in the case of physical goods, shipping providers; information you provide to us when participating in competitions, tournaments or responding to recordings, e.g. 3.4 Your use of the Steam Client and websites We collect a variety of information through your general interaction with the websites, content and services offered by Steam. Personal data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Similarly, we will track your process on our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other subscriptions To provide services to you, we need to collect, store, and use various information about your activity in our content and services. Content-related information includes your Steam ID, as well as what is usually referred to as game statistics. By game stats we mean information about your games' preferences, progress in the games, playtime, as well as information about the device you are using, including which operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking data and cookies We use Cookies, which are text files that are placed on your computer, and similar technologies (e.g., web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as improve the services we offer to improve marketing, analytics, or website functionality. The use of cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision to accept or not is yours. You can customize your browser settings to prevent the receipt of cookies, or to provide notification when a cookie is sent to you. You can refuse cookies using by selecting the appropriate settings on your browser. Managing the use of cookies for each browser is further outlined on the following help page: . Note, however, that if you do, you may not be able to access the full functionality of our websites. When you visit any of our services, our servers log your IP address, which is a number that is automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected this section 3 allowing content, products and services displayed on the pages of the Steam store and in update messages when launching the Steam Customer can be customized to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by shutting down the automatic loading of the Steam store page and Steam notifications in the Interface section of the Steam Client Settings. Subject to your separate consent or where explicitly permitted under applicable laws on email marketing, Valve can send you marketing messages about products and services offered to your email address through Valve. In such a case, we can also use your collected information to customize such marketing messages, as well as to gather information about whether you opened such messages and what links in their text you followed. You can withdraw your permission to receive marketing emails at any time by withdrawing the permission on the same page where you previously provided them or unsubscribe on the link provided in each marketing email. 3.8 Information Necessary to detect violations We collect certain data necessary for our detection, investigation and prevention of fraud, fraud and other violations of the SSA and applicable laws (Offences). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on such Offences and stored only for the minimum amount of time required for this purpose. If the data indicates that an offence has occurred, we will further store the data for the establishment, exercise or defence of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure examines and prevents the mechanism by which we detect such violations. 4. How long our data stores We will only store your information as long as it is necessary to observe the purposes for which the information is collected and processed or — where applicable law provides for longer storage and retention period — for the storage and retention period required by law. After that, your personal data will be deleted, blocked, or anonymized, as provided by applicable law. In particular: If you terminate your Steam User account, your personal data will be marked for deletion, except to the degree legal requirements or other prevailing legal purposes dictate a longer storage. In some cases, personal data cannot be deleted entirely to ensure the consistency of the gaming experience or the Steam Community Market. For example, matches you played showing other players' match data and will not be deleted; rather, your connection to these games will be permanently anonymized. Please note that Valve is to retain certain transactional data under statutory commercial and tax legislation for a period of up to ten (10) years. If you extract personal data on which a processing of your personal data or of the personal data of your child is based, we will delete your personal data or the personal data of your child without unnecessary delay, respectively, to the extent that the collection and processing of the personal data is based on the withdrawn consent. If you exercise the right to object to the processing of your personal data, we will review your objection and delete your personal data that we have processed for the purpose on which you objected without unnecessary delay unless another legal basis exists for the processing and retention of this data or unless applicable law requires us to retain the data. 5. Whoever has access to data valve does not sell personal data. However, we can share or provide access to each of the categories of personal data we collect as needed for the following business purposes. 5.1 Valve and its subsidiaries may share your personal data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger, we may transfer personal data to the relevant third party subject to applicable laws. 5.2 We may also share your personal data with our third-party service providers that provide customer service services in connection with goods, content and services distributed via Steam. Your personal data will be used in accordance with this Privacy Policy and only as far as it is necessary to perform customer service services. 5.3 In accordance with Internet standards, we may also share certain information (including your IP address and identifying Steam Content you want to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers set the delivery of digital content you requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analysis service provided by Google, Inc. (Google). Google Analytics uses cookies to help the website operators analyze how visitors use the site. The information generated by the cookie on the use of the visitors' website will generally be transmitted and stored by Google on servers in the United States. On this site, IP anonymization is enabled. The IP addresses of users visiting Steam will be shortened. Only in exceptional cases will a full IP address be transferred to a Google server in the United States and shortened there. On behalf of the website operator, Google will use this information with the to evaluate the website for its users, in order to essle reports on website activity, and to provide other services relating to activity and internet use for website operators. Google will not associate the IP address transmitted in the context of Google Analytics with any other data held by Google. You can refuse cookies using by selecting the appropriate settings on your browser. Note, however, that in this case, you may not be able to use the full functionality of this site. You can learn more about how Google Analytics can access data in www.google.com/policies/privacy/partners. Furthermore, you can prevent Google's collection and processing of data about your use of the site by downloading and installing the browser's plug-in by the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by inquiring about your Steam ID. At least, the public persona name you chose to represent you on Steam and your Avatar photo is accessible this way, as well as whether you have received a ban for fraud in a multiplayer game. The accessibility of any additional information about you can be controlled by your Steam Community User Profile page; data that is publicly available on your profile page can be automatically accessed through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly regarding the users of the games they operate. This information includes if a minimum your ownership of the game in question. Depending on which Steamwork services are implemented in the game, it can also provide ranking information, your progress in the game, performances you've completed, your multiplayer game matchmaking information, in-game items, and other information needed to run the game and provide support for it. For more information about which Steamwork Services implemented a specific game, please review its store page. While we do not knowingly share Personally Identifying information about you through the Steamworks API such as your real name or your email address, any information you share about yourself on your public Steam profile can be accessed through the Steamworks API, including information that can make you identifiable. 5.6 The Steam community includes message boards, forums and/or chat areas where users can exchange ideas and communicate with each other. When posting a message to a board, forum, or chat area, please be aware that the information is being made publicly available online; therefore you do it at your own risk. If your personal data is placed on one of our community forums against your will, please use the reporting feature and the Steam Help website to request its removal. 5.7 Valve allows you to link your Steam User Account to an account hosted by a third party. If you give permission to link the accounts, Valve can collect and information that you allowed to receive valve from a third party with information from your Steam User Account to the degree allowed by your permission at the time. If linking the accounts requires the transfer of information about your person from Valve to a third party, you will be informed about it before the liaison takes place and you will have the opportunity to give permission for the linking and the transfer of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.8 Valve may release personal data to comply with court orders or laws and regulations requiring us to disclose such information. 6. Your rights and control mechanisms The data protection laws of the European Economic Area, California, and other areas give their residents certain rights regarding their personal data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to make such rights available to our customers worldwide. To allow you to exercise your data protection rights in a simple way, we provide a dedicated section on the Steam Support page (the Privacy Dashboard). This gives you access to your personal data, allows you to correct and delete it where necessary and to object to its use where you feel necessary. To access it, login to the Steam Support page at and select the menu items My Account -> data related to your Steam account. In most cases, you can access, manage, or delete personal data in the privacy dashboard, but you can also contact valve with questions or requests via the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights regarding your personal data: 6.1 Right of Access. You have the right to access your personal data that we have about you, i.e. the right to require fee (i) information or your personal data is retained, (ii) access to and/or (iii) duplicates of the personal data retained. You can use the right to access your personal data through the privacy dashboard. If the request affects or manifests the rights and freedoms of others, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refusing to act on the request. 6.2 Right to Correction. If we process your personal data, we will endeavor to ensure by implementing appropriate measures that your personal data is accurate and up to date for the purposes for which it was collected. If your personal data is inaccurate or incomplete, you may use the information you have via the 2006/ 2019/ 2019 6.3. Right to erase. You have the right to obtain the deletion of personal data concerning you as the reason we can collect it (see section 2. above) does not exist or if there is another legal land for its deletion. For individual items of personal data please edit them through the Privacy Dashboard or request the deletion via the Steam Support page. You can also request the deletion of your Steam User Account via the Steam Support page. Due to the removal of your Steam user account, you will lose access to Steam Services, including the Steam User Account, subscriptions, and game-related information linked to the Steam User Account and the possibility of accessing other services for which you use the Steam User Account. We allow you to restore your Steam user account during a 30 (thirty) days grace period from the moment you request the deletion of your Steam user account. With this functionality, you can't lose your account by mistake, due to your loss of your account credentials or because of hacking. During the suspension period, we will be able to finalize financial and other activities you may have initiated before sending the Steam User Account Deletion Request. After the grace period, personal data associated with your account will be deleted subject to section 4. Above. In some cases, deleting your Steam User Account, and thus personal data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as because of your work for a game developer, you'll only be able to delete your Steam user account after you pass on this role to another user or disband the business relationship. In some cases, taking into account the complexity and number of requests, the period for personal data erasure may be extended, but for no more than two further months. 6.4 Right to object. When processing your personal data based on legitimate interests by section 6(1)(f) of GDPR/section 2.c of this Privacy Policy, you have the right to object to this processing. If you object, we will no longer process your personal data unless there are compelling and prevailing legal grounds for processing as described in article 21 of GDP; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to file a complaint with a supervisory authority. 6.5 Right to limit processing of your personal data You have the right to obtain the limitation of the processing of your personal data under the conditions set out in section 18 of GDPR. 6.6 Right to personal data portability You have the right to receive your personal data in a structured, commonly used and machine-readable format and have the right to transfer that data to another controller under the conditions set out in section 20 of GDP. Valve makes your personal data available in HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem control of your personal data If the French Data Protection Legislation applies to you, you have the right to provide guidelines for the deletion and transfer of personal data after your death in accordance with section 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 7. Children The minimum age to create a Steam user account is 13. Valve will not knowingly collect personal data of children under this age. Where certain countries apply a higher age of consent for collecting personal data, Valve requires parental consent before a Steam user account can be created and personal data associated with it. Valve encourages parents to instruct their children never to give out personal information when they are online. 8. Contact information You can contact Valve's Data Protection Officer at the address below. While checking any request via email, please be aware that to combat fraud, harassment and identity theft, correct the only way to access your data & delete it by logging in with your Steam User Account to and selecting the menu items -> My Account -> View account data. Valve Corporation Att. Data Protection Officer PO Box 1688 Bellevue, WA 98009 European Representative for Data Protection Questions: Valve GmbH Att. Legal Rödningmarkt 9 D-20459 Hamburg Germany 9. Additional information for users from the European Economic Area, UK, and Switzerland Valve and TR Technical Services Inc., its wholly owned U.S. subsidiary (jointly Valve) complies with the EU-US Privacy Shield Framework and the Swiss-U.S. Privacy shield framework as outlined by the U.S. Department of Commerce regarding the collection, use and retention of personal information transmitted from the European Union and Switzerland to the United States. Valve has certified to the Department of Commerce that it complies with the Privacy Shield principles. If there is any conflict between the terms in this Privacy Policy and the Privacy Shield principles, the Privacy Shield principles will control. To learn more about the Privacy Shield app, and to view our certification, visit . In accordance with the Privacy Shield principles, Valve commits to resolve complaints about our collection or use of your personal information. EU and Swiss individuals with enquiries or complaints regarding our privacy shield policy should contact valve here first. If you have an unresolved privacy or data use concerns that we have not satisfactory addressed, please contact our U.S.-based third-party dispute resolution provider (. As explained in the Privacy Shield documentation (certain remaining claims that are not resolved in other ways may be subject to binding arbitration. In such a arbitration option will be made available to you. 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You also have the right to request personal data owned in us, subject to certain exceptions. Please note that your request for deleting data may affect your use of the Steam service in some cases, and we may refuse to delete information for reasons outlined in this Privacy Policy or as permitted by the CCPA. Other rights. The CCPA also gives California residents the right to opt out of selling their personal data. As described in article 5, we don't sell personal data and haven't done so in the last 12 months. You also have the right to receive knowledge of our practices at or before collecting your personal data. Finally, you have the right not to be discriminated against for exercising your rights under the CCMa. Exercise your rights. The primary way to access, manage, or delete your personal data is through the privacy dashboard, as described in article 6 of this policy. Customers can also delete their Steam account and associated personal data as described in section 6.3 of this Privacy Policy. If you cannot access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by equipping the form found at . To verify your identity, you must sign in with your Steam user account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, but before you provide access to, or delete any personal data based on a request received via email, we must verify your identity using the Proof of Ownership process described at . You may designate an authorized agent in writing or by a power of attorney to make requests on your behalf to exercise your rights under the CCPA. Before accepting such request from an agent, we will require the agent to provide proof that you have authorized it to act on your behalf and we may need you to verify your identity directly with us. categories, sources, purposes and recipients of the data we collect. Over the preceding 12 months we collected the categories Personal data described in section 3 of this Privacy Policy. The sources from which we collect personal data, and the purposes for which we collect and process them, are described in sections 2 and 3. Over the preceding 12 months, we disclosed for business purposes each of the categories of personal data with the categories of third parties as described in section 5. Review Date: July 28, 2020 Page 9 FEATURED DEALS Live STAR WARS™: Squadrons Developer: MOTIVE Publisher: Electronic Arts All Reviews: Mostly Positive (15,280) Lot 2: Shadowkeep Developer: Bungie Publisher: Bungie All Reviews: Mostly Negative (2,676) Iron Harvest Developer: KING Art Publisher: Deep Silver All Reviews: Mostly Positive (3,067) The Sims™ 4 Developer: Maxis Publisher: Electronic Arts All Reviews: Very Positive (8,237) Live New! - Browse Winter Specials by Genre or Theme See all games on your wishlist Live We are out of personal recommendations for you right now We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We have no recommendations to show you here. It might be a mistake, or it could be that you have no playing time on record. You can hit refreshingly, or come back once you've played a game. Maybe you want to watch a random game? Game?

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